

ADAM SHADI

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PROFESSIONAL SUMMARY

I help teams ship faster by building AI automation that eliminates repetitive work. I've built 4 production AI products and a 7-agent autonomous development pipeline that coordinates research, spec writing, coding, security review, and marketing with zero manual handoffs. My background in customer operations gives me a lens for identifying high-impact workflows to automate.

AI & AUTOMATION PROJECTS

Multi-Agent Orchestration Pipeline

Self-Directed Project • Jul 2025 - Present

- Built 7-agent autonomous pipeline (Orchestrator, Scout, Blueprint, Forge, Sentinel, Hype, CS Agent) that coordinates research, spec writing, coding, security review, and marketing with zero manual handoffs between stages.
- Implemented self-improving loop using autoresearch pattern—Forge agent autonomously iterates on code, evaluates against metrics (test pass rate, runtime performance), and keeps/discards changes without human intervention.
- Designed Sentinel agent that performs automated security scanning using OWASP ZAP, static analysis, and dependency vulnerability checks—flagging issues before deployment.
- Integrated with GitHub for version control, Railway/Vercel for deployment, and N8N for workflow orchestration—enabling fully automated product launches from idea to live URL.

BrandNamer (brandnamer.io)

Production AI Product • 2025

- Full-stack AI naming tool using Claude API to generate brand names with automatic domain availability checking via Namecheap API. Monetized through affiliate commissions on domain purchases.
- Tech stack: Node.js backend, React frontend, deployed on Vercel with serverless functions. Handles rate limiting, caching, and real-time domain validation.

MentionPulse

Production AI Product • 2025

- Reddit monitoring pipeline that tracks keyword mentions across subreddits, applies sentiment tagging, and sends automated email digests via Resend API. Built for indie founders to catch customer conversations early.
- Deployed as GitHub Actions workflow + Render.com server. Implemented smart rate-limit handling to avoid Reddit API throttling while maintaining real-time monitoring.

LearnFlow

Production AI Product • 2025

- AI-powered learning path generator that creates personalized course sequences based on goals, current skill level, and learning style. Uses Claude API to analyze user inputs and recommend structured progression.
- Integrated with Notion API for export functionality, allowing users to save learning paths directly to their workspace. Deployed on Cloudflare Workers for edge computing performance.

PROFESSIONAL EXPERIENCE

Customer Support Analyst

CoinList, Remote • Feb 2022 - Jul 2022

- Handled 100+ daily support tickets across customer onboarding, technical troubleshooting, and investor relations while maintaining 95%+ CSAT. Managed high-volume queue using systematic triage and escalation protocols.

- Identified recurring workflow friction points and collaborated with engineering team to implement protocol refinements—drove 20% CSAT increase by eliminating common customer pain points through product improvements.
- Built internal knowledge base and customer-facing documentation that reduced repeat contacts by 15%. Synthesized customer feedback patterns into 3 feature implementations that addressed root causes of support volume.

RV Sales Associate

Camping World, Silverdale, WA • Jul 2024 - Jul 2025

- Built AI-powered tools using Claude API and N8N for follow-up automation, inventory analysis, and CRM optimization. Created automated workflows for lead qualification, email sequencing, and customer data enrichment.
- Maintained 13% closing rate (46% above team average) while managing 200+ monthly leads. Applied AI tools to identify buying signals, prioritize hot leads, and personalize outreach at scale.

Sales Consultant

Haselwood Auto Group, Bremerton, WA • Mar 2023 - Jul 2024

- Achieved 930 Net Promoter Score with 97% perfect ratings across ~100 transactions by implementing systematic post-sale follow-up process and proactive issue resolution.
- Achieved highest yearly average gross profit per vehicle (\$4,996) on the team through systematic customer needs analysis and consultative selling approach—mastered 25+ vehicle models with complex trim levels and package configurations.

SKILLS

AI/LLM: Claude API (Anthropic), ChatGPT (OpenAI), Ollama (local LLMs), Multi-LLM orchestration, Prompt Engineering, Agent Pipeline Design

Automation: N8N (workflow automation), GitHub Actions, Playwright (browser automation), Cron scheduling, Multi-agent coordination

Platforms: Vercel, Railway, Render, Cloudflare Workers, Resend (email), Namecheap API, Notion API

Operations: Process Optimization, Workflow Design, Customer Success Automation, Rate-Limit Handling, Security Scanning (OWASP ZAP)

EDUCATION & CERTIFICATIONS

Customer Success Foundations Certification • Aspireship • 2024

Associate in Arts (A.A.), Business • Miami University, Oxford, OH • 2014-2017